

AMENDMENT TO H.R. 2997
OFFERED BY MR. GARAMENDI OF CALIFORNIA

At the end of title VI, add the following:

1 **SEC. ____.** **EMPLOYEE ASSAULT PREVENTION AND RE-**
2 **SPONSE PLANS.**

3 (a) IN GENERAL.—Not later than 90 days after the
4 date of enactment of this Act, each air carrier operating
5 under part 121 of title 14, Code of Federal Regulations
6 (in this section referred to as a “part 121 air carrier”),
7 shall submit to the Administrator of the Federal Aviation
8 Administration for review and acceptance an Employee
9 Assault Prevention and Response Plan related to the cus-
10 tomer service agents of the air carrier and that is devel-
11 oped in consultation with the labor union representing
12 such agents.

13 (b) CONTENTS OF PLAN.—An Employee Assault Pre-
14 vention and Response Plan submitted under subsection (a)
15 shall include the following:

16 (1) Reporting protocols for air carrier customer
17 service agents who have been the victim of a verbal
18 or physical assault.

19 (2) Protocols for the immediate notification of
20 law enforcement after an incident of verbal or phys-

1 ical assault committed against an air carrier cus-
2 tomer service agent.

3 (3) Protocols for informing Federal law enforce-
4 ment with respect to violations of section 46503 of
5 title 49, United States Code.

6 (4) Protocols for ensuring that a passenger in-
7 volved in a violent incident with a customer service
8 agent of an air carrier is not allowed to move
9 through airport security or board an aircraft until
10 appropriate law enforcement has had an opportunity
11 to assess the incident and take appropriate action.

12 (5) Protocols for air carriers to inform pas-
13 sengers of Federal laws protecting Federal, airport,
14 and air carrier employees who have security duties
15 within the airport.

16 (c) EMPLOYEE TRAINING.—A part 121 air carrier
17 shall conduct initial and recurrent training for all employ-
18 ees, including management, of the air carrier with respect
19 to the plan required under subsection (a), which shall in-
20 clude training on de-escalating hostile situations, written
21 protocols on dealing with hostile situations, and the re-
22 porting of relevant incidents.

