

**TESTIMONY OF ANGELA A. ORLICH
BEFORE
SUBCOMMITTEE ON COAST GUARD AND MARITIME
TRANSPORTATION**

**"CRUISE SHIP SECURITY PRACTICES AND
PROCEDURES"**

**HEARING SCHEDULED
Wednesday, September 19, 2007 -- 11:00 a.m.
Rayburn House Office Building
Room # 2167**

**Angela A. Orlich
424 Birnie Avenue
West Springfield, MA 00189**

Tel. No. (413) 531-7190

Dear Committee Members:

My name is Angela Orlich and I am from Springfield, Massachusetts. Thank you for providing me the opportunity to tell the ordeal that I encountered during a Royal Caribbean cruise with several of my friends.

Our group consisted of approximately 40 individuals from a local hospital, where I worked. During the cruise, I purchased a shore excursion, which was promoted and sold to me while on the Royal Caribbean cruise ship. This excursion was to a resort in Cozumel, Mexico, which included also scuba diving.

The excursion in question was part of Royal Caribbean's shore excursions promotions called EXPLORATIONS! The cruise ship I sailed on, Nordic Empress, offered many different types of excursions, all of which sounded like great fun. I decided to purchase an excursion which was described by Royal Caribbean as:

PLAYA SOL BEACH BREAK. Home of the "Mayan City under the Sea" **Playa Sol is the ideal place for a fun filled day at the beach located just 15 minutes away from the cruise ship pier. Playa Sol is a must visit in Cozumel. Your ticket includes** unlimited domestic open bar, sunchairs, beach umbrella and the use of kayak, pedaboats, hobecats, water trampolines, water platforms, floating tubes, volleyball courts, ping pong tables, hammocks, and the incredible "Water Iceberg". Guided visit to the mini Zoo and organized beach fun games for everybody to enjoy. **Also available for a nominal fee: Waverunners, Parasailing, Banana boat, snorkel and diving tours and the "Skywalker" bungee trampoline.** Meals and transportation are not included. \$28.00 adult.

A copy of the EXPLORATIONS! form is attached as Exhibit "A".

I signed up for the excursion, completed the EXPLORATIONS! Shore Excursion Information and Order Form, bearing the Royal Caribbean International "Get Out There" official logo, and paid my \$28.

Little did I know that it would result in a horrifying experience.

I had previously taken scuba lessons in Massachusetts, but I had not been certified. I am claustrophobic and the Atlantic waters were too murky for me to get certified. I

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thought it would be a good idea to take additional lessons in the clear waters of Cozumel.

The dive instructor told me that he was a "PADI Master Instructor." I asked for a wetsuit, but the dive instructor told me that it was not necessary. I also asked not to go out very deep, because I was nervous.

During the dive, the instructor took me (alone) to a depth of approximately 60 feet. I did not want to go that deep. We stayed under water longer than I wanted and I became tired. While still under water, the dive instructor began to rub his hands over my body and molest me. He grabbed my buttocks and ran his hands up and down my legs. I shook my head "NO" and began to panic, but I tried to maintain my composure. I motioned to return to the surface. I grabbed the rope to get back up to the boat, trying to get away from him, but he grabbed me and began to pull me back down. I tried to fight him off, but he continued to molest me. Then, he turned off the air on my tank! He pulled my top down (I was wearing a two-piece bathing suit) and bit my breast. I was terrified. At this point, we were about 30 feet underwater. I was afraid that I would die, that my body would never be found, and that no one would ever know what happened to me.

Finally, I managed to get back to the surface and return to my group. I was so frightened that my friends thought a shark had attacked me. I was horrified, shaking, and crying. My friends were also very upset and tried to find a police officer, but to no avail.

When I returned to the Royal Caribbean ship, I reported what had happened to me. I could not believe that something like this could happen to me during a cruise. I didn't know what to do. I reported the assault to the cruise employee, Jessica, who coordinated passenger activities. I made a report to the ship security officer, and I went down to see the ship's doctor. The ship doctor refused to examine or treat me. He was totally dismissive and told me to see a doctor when I returned to my home.

When the cruise ship returned to Miami, there were no FBI agents waiting to interview me or any other federal agents. The cruise line offered no assistance whatsoever.

My life changed on the day that I was attacked. I could not sleep. I was traumatized and forced to seek treatment from a doctor and help from a counselor. It was clear to me that the instructor needed to be arrested and sent to jail, and only then could other women be protected. I did not want anyone else to experience anything like this.

I took it upon myself to report what happened to the U.S. Consulate's Office in Mexico (Anne Harris). The excursion company told me that the diving instructor would be fired; however, I wanted him to be criminally prosecuted. Six months after the cruise,

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in an attempt to have the dive instructor prosecuted, I returned to Mexico. I made a formal declaration against him, but the criminal prosecution has gone nowhere.

This has been a very frustrating and fruitless experience, so far. It has also been expensive. The cruise line response? Not only did Royal Caribbean refuse to help me, it refused to reimburse me the \$28 which I spent for the excursion.

But what did I receive instead? A form letter from the President of Royal Caribbean, thanking me for giving them an "opportunity to send you home with an experience to remember." The President also enclosed a \$50 coupon (provided I cruise again!) because "you can expect just as many memorable experiences on your next cruise vacation." Exhibit "B."

In February 2006, I sought advice on what I could do from a maritime lawyer. The purpose was not to file a lawsuit (which I did not do) but to obtain information and to prevent this from happening to others. He sent a letter to the President of the cruise line and its risk management department asking for basic information about the assault on me. Our first letter is attached as Exhibit "C." There was no response to our letter.

Later in February 2006, I traveled to Washington and attended the hearing on cruise ship safety issues. I heard the stories of other victims who were attacked during cruises and were thereafter mistreated by the cruise lines. I realized that my situation was the same as so many others from all over the United States. I met a newly wed bride who lost her husband on a cruise; parents who lost their sons; a son who lost his parents; sisters who lost their brothers; and many women who were attacked on cruises by crew members and other passengers. In each person's experience, they looked for help, only to be ignored.

I joined the International Cruise Victims ("ICV") organization, and met even more victims who were galvanized by the indifference and arrogance of the cruise industry.

In March 2007, another Congressional hearing was scheduled on cruise ship crimes - specifically on March 27th. On March 23rd, over a year after my lawyer's first letter, I finally received a response from Royal Caribbean. It was now over four years since I was assaulted, and just four days before the Congressional hearing. Finally, the cruise line responds!

The letter came from RCCL's risk management department, and is attached as Exhibit "D." The letter outraged me. The cruise line claimed that I "went ashore on my own;" that I did not make a written report; and that I did not seek any medical care when I returned to the ship! The cruise line also refused to provide copies of its security reports

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or any of its correspondence with the excursion company.

For a long time I thought that my ordeal began when the "instructor" had lied to me about being a "PADI Dive Master" and when he deceived me so that he could take me into deep water and molest me. Now, I realize that the lies began on the cruise ship. The cruise line promotes and profits from its EXPLORATIONS! excursions. It tells passengers that these excursions are safe and fun without ever checking on whether sexual predators are employed on the excursions. When predators do attack, the cruise line does nothing. And now the lies continue with their letter, four years later, proclaiming that I "went ashore on my own."

Another round of women victimized on the cruise ships came forward at the hearing last March. The stories told of the victims getting the run around and receiving discount coupons from the cruise lines, but no justice. The tragedies continue, but what have the cruise lines really done? That Congressional hearing made me realize how important it is that I continue working with the ICV organization. The public needs to be educated regarding crimes on cruise ships, as well as or during cruise sponsored excursions.

In August, I was invited by the Cruise Line International Association ("CLIA") to attend an event in Miami where cruise victims and survivors could tell their stories. I had mixed feelings about attending an event sponsored by the cruise industry. I felt particularly uneasy when the President of CLIA, Terry Dale, stated that none of the victims could bring their lawyers and no media could come. But this was the first time that the cruise lines were willing to listen directly to the victims' stories. I believe it was because of the pressure from the ICV and, ultimately, from Congress. So I decided to give CLIA the benefit of the doubt.

I went to Miami and met with a group of people from CLIA, and the cruise lines. We had about 10 victims from the ICV that participated in this meeting. We share a strong bond in this group, because we all have stories to share. We all want to protect the next visitor aboard a cruise ship. There were about 50 or so people in the room listening. I wondered whether they realized that this could happen to them or a loved one someday. I understand there were also "care teams" in the audience who listened. I wondered who these people really were? Would they really show compassion and actually help a woman who had just been attacked on the cruise ship or in the water? I thought of my own fears and numbness and disbelief when I returned to the ship, and my feelings of being alone when I locked myself in the cabin, when all I really wanted was just to fly home. I remember the feeling of embarrassment when the doctor on the ship refused to examine or treat me and told me to just "see your physician when you get home." I looked around

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the room and hoped that this was not a publicity stunt so that the cruise people could again avoid responsibility.

After the ICV victims spoke, Terry Dale of CLIA spoke about the safety measures CLIA was trying to implement aboard the ships. I wanted to believe him. After the meeting finished, I spoke to a representative of the Royal Caribbean security department. I spoke to him in detail about my experiences, and I gave him all the information including my documents from the Cozumel Courthouse. This was the same information which my attorney sent the cruise line one and one-half years ago, but I wanted to make another effort. He said that he would conduct an investigation. I told him also that the American Consulate in Cozumel was of no help to me. I also told him that this predator was re-hired by the same company again and I was afraid that he will attack another innocent woman. Maybe the next person will not be able to tell her story because she dies under water, or maybe she will be too embarrassed to come forward?

When I left Miami I actually thought that CLIA and RCCL would actually try and help us solve some issues from the past so that it does not happen again in the future. I thought perhaps I could join some type of committee to go down and check on the excursion companies and see if their employees had criminal records, and to make certain that there were supervisors and things were safe. I even fantasized about swimming around the passengers with a spear gun to protect them in the water.

I waited a couple of weeks and called the RCCL security representative back to check on the status of the "investigation." No response. I felt rather foolish. My lawyer wrote a letter to him and inquired into what steps Royal Caribbean was planning to take. No response. As of one month after the meeting, no response at all. So I am thinking "is this a big hoax?"

My attorney told me that unless I was asked to appear before Congress, the cruise line would never even respond to me. On Wednesday, September 12th, I learned that I had been selected to testify. I spoke to my attorney, who said "watch what happens now, the RCCL security representative will call you and want to be your best friend again." Sure enough, the telephone rang and it was him. He asked where I was staying in Washington, and would I like to ride with him to the Congressional hearing? I thought to myself, "you have got to be kidding." I am staying with another woman in a hotel in Virginia because I can't afford Capitol Hill, and a cruise line executive wants to know where I am staying? A free ride to the hearing? No thanks. I have already traveled to and from Mexico and paid my way to a previous Congressional hearing. I think I can afford my own cab.

This year, there has been another incident involving a 19 year American girl who

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was assaulted while on a snorkeling excursion promoted by RCCL. Almost as disturbing as the incident was the cruise line's response to the victim. In a letter, dated August 3, 2007, just ten days before the CLIA meeting with victims, the cruise line wrote a letter to the victim's attorney, stating that it is not obligated to report shore excursion assaults to the FBI, that it would not issue any warnings regarding the tour guide as there was "no evidence to incriminate him" and that the cruise line's "Zero Tolerance" policy did not even apply to assaults occurring on excursions. The letter stated:

Royal Caribbean has not communicated any "warnings" about the tour guide as you suggest. We have no evidence to incriminate him in such a way. That would be a slanderous act and we are seriously concerned that you would suggest we commit such a transgression. Furthermore, Royal Caribbean's Zero Tolerance Policy establishes guidelines for reporting allegations of serious crime committed onboard our ships to appropriate law enforcement authorities. Ms. ----'s alleged assault did not happen on our ship.

A copy of the letter is attached as Exhibit "E."

I was floored by the cruise line's response to a 19 year old victim . While the cruise line was giving me assurances at the CLIA meeting that it would investigate my situation, now four years later, its risk managers were busy trying to shirk responsibility for another assault on a RCCL sponsored excursion just this year. It is painfully clear to me that the cruise line is still doing nothing to prevent assaults from occurring on excursions, nor is it taking any responsibility for such victims once a crime occurs. Needless to say, I have concluded that the supposed concern shown to me by CLIA was nothing more than a ruse to shut me up.

I do NOT want this to happen to anyone else and would like to see justice served. I am very frustrated that I have had to seek justice alone, and even then, nothing has been accomplished so far. There remain many unanswered questions:

How many other victims, like me, have not survived their attacks at the hands of this same individual, as well as other dive or snorkeling "instructors?"

1. Who will be his next victim?
2. Is this individual still employed as a scuba diving instructor? If so, by what company?

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3. Are cruise lines still promoting excursions from companies where he or other predators may be employed?
4. Has anyone ever checked the records of missing scuba diving tourists in Cozumel?

I believe cruise lines should:

1. INVESTIGATE the excursions they sell; GO TO the excursion location to make certain that the activity is safe; MAKE CERTAIN that you could send your family to this site.
2. WARN you in advance that you are really "ON YOUR OWN" the second you leave the cruise ship, even on a excursion the cruise line promotes and profits from.
3. MAINTAIN a database of sexual predators, both on their cruise ships and on the excursions they promote.
4. RESPOND to passenger complaints in a timely and meaningful manner.
5. NOTIFY the FBI and the U. S. Consulate IMMEDIATELY.
6. PROVIDE a trained female CRISIS counselor aboard the ship, so that female victims have another female to turn to.

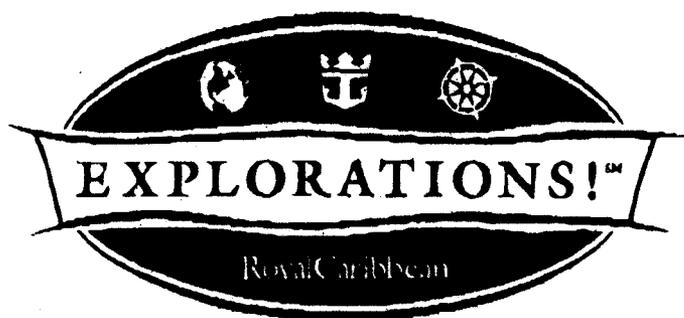
The cruise industry should be responsible for us on and off the ship when we buy their excursions. The ship comes to us with their advertising and promotions and we we tend to trust them.

If the cruise lines will not take responsibility and tell us the truth, Congress needs to get involved.

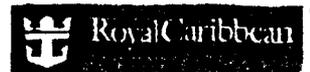
Again, thank you for listening to what happened to me. Please help us avoid these things happening again, and again.

Thank you.

Angela Orlich



January 25th, 2003



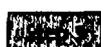
Get out there.™

SHORE EXCURSION INFORMATION AND ORDER FORM

Instructions



Complete the form below by printing your name, stateroom number and folio number, followed by your signature.



Fill in a second choice, as some tours sell out!



Please refer to your Tour tickets for departure times and locations.



Write the number of tickets you would like under the column titled "# of Tickets," and circle the desired departure time.



Drop off order forms at the Shore Excursions Desk, Deck 5, before 6:00 pm on Saturday.



Tickets will be delivered to your stateroom by Sunday evening. Children's prices are valid for children 12 and under.

| | | |
|-----------|---|--------|
| Name | Stateroom# | Folio# |
| Signature | (Bottom right-hand corner of your SeaPass card) | |

IMPORTANT TIPS AND INFORMATION

Shore Excursions Desk Hours:
 Drop-Off Orders until Saturday 6:00 pm
 Shore Excursion Desk open 6:00 pm to 8:30 pm
 Deck 5 (Dial 3151) Saturday evening.
 You may purchase tickets directly from the Shore Excursions Desk throughout your cruise vacation. Tour exchanges or refunds must be made 24 hours in advance.

Explorations! Video Brochure:
 Channel 15

Tours run rain or shine.

LEVEL OF DIFFICULTY INDICATORS

- MILD
These excursions might require leisurely walking for minimal distances over primarily flat terrain. There might be some steps.
- MODERATE
These excursions might require more physical exertion and might involve uneven/steep terrain and/or water activity in a slight current.
- STRENUOUS
These excursions are the most active and have been designed for participants in very good physical condition.

Shore Excursions

Grand Cayman Monday's Tours

Arrive 9:30 am.

Depart 5:30 pm

| | | | | | |
|---|--|--|-----------|--------------------|---------------------------------|
| Stingray City and Island Tour | | From your air-conditioned semi-submersible vessel you will watch divers feed stingrays at Stingray City. See giant sea turtles at the Turtle Farm, visit the strange rock formations of "Hell" and have time on your own to shop or go to the beach! | 3 1/2 hrs | 12:30 pm | \$57 adult \$30 child |
| Cayman "Mermaid" Glass Bottom Boat | | View underwater sights such as Cheeseburger Reef and the wreck of the Callie on this tour. The viewing area consists of 500 square feet of glass bottom. A complimentary punch is included. | 1 hr | 1:00 pm | \$29 adult \$20 child |
| Grand Cayman Snorkeling | | By boat you will cruise to two popular snorkeling sites, including a shipwreck and a coral reef. Equipment, instruction and orientation are provided. You will be snorkeling in depths of water from 15-20 feet. | 2 1/2 hrs | 10:45 am | \$34 adult |
| Stingray City Swim and Snorkel GCD-1 | | Interact with the stingrays at the Stingray City Sandbar. After a short drive and boat cruise, you will have approx. an hour to feed and pet the friendly stingrays. Equipment, instruction and orientation are provided. This is not a traditional snorkel - you will not see any coral or fish. | 3 hrs | 10:15 am | \$45 adult |
| Cockatoo Catamaran | | This is a great way to discover one of the best sand bar reefs in the world and swim with stingrays. Sail for 45 minutes out to the sandbar and then stop at the reef for 45 minutes for snorkeling with these fascinating creatures. | 3 1/2 hrs | 1:30 pm | \$58 adult |
| Research Submarine The Ultimate Wall Dive | | Board the Research Submarine for a dive of 800 feet along the Cayman Wall. As this two-person submarine glides along, its lights bring out the brilliant colors of sponge, coral and marine life. Please notify Explorations! Desk if you are over 6'2" or over 260 lbs. | 1 1/2 hrs | 1:00 pm 2:30 pm | \$349 adult Min Age 8yrs Old |
| Snorkeling & Stingray City Combination | | A combination of the two most popular excursions in Grand Cayman. Stop at "Coral Gardens" a beautiful snorkel site in the North Sound, then head over to Stingray City for your chance to swim or snorkel with the incredible stingrays. | 3 1/2 hrs | 9:45 am | \$58 adult |
| Stingray Snorkeling GCR-1 | | Just off Grand Cayman's north shore lies a sand bar, which is inhabited by stingrays. Locals have been feeding these graceful creatures for years and now they are tame enough to eat right out of your hand. You will be able to don your mask and snorkel and swim amongst these wonderful creatures. Qualified guides and snorkeling equipment are provided. Note: Minimum age is 5. Guests 5 to 16 years of age must be accompanied by an adult. | 3 hrs | 12:15 pm | \$45 adult |

TOURS ARE SUBJECT TO CANCELLATION IF THE REQUIRED MINIMUM OF PARTICI

Exhibit "A"

| Cozumel, Mexico | | Thursday's Tours | Arrive 8:00 am | Dep |
|---|---|---|----------------|-----------|
| SUPPLY EQUIPMENT | | DESCRIPTION | DURATION | |
| Cozumel Reef Snorkel by Boat |  | Come and enjoy one of the nature's true wonders. "Palancar" with thousands of years in the making, is the World's second largest coral reef barrier system. Home to the beautiful paraiso and Dzul-Ha reefs, you will be taken aboard fully equipped dive boats for a scenic ride along Cozumel's beautiful coast to this spectacular dive site. Drift snorkel along the reef system and discover it's exotic reef fishes, it's magnificent coral formations and countless marine wild life. After the dive and while you enjoy your ride back to the ship, complimentary refreshments will be served. Instruction and snorkel gear are provided. | | 3 hrs |
| Chankanaab Park Helmet Dive |  | After a short transfer to Chankanaab National Park, you will be given an orientation and safety briefing. Your helmet will allow you to breathe while you walk the ocean floor at a depth of approximately 20 feet. Your memories of your 25-minute dive will last a lifetime! <i>Minimum age is 8 years old.</i> Guests must sign medical waiver. Not recommended if you suffer from asthma or high blood pressure. | | 2 hrs |
| Fiesta Party Boat |  | Board the triple-decker catamaran "Fiesta" for live music on the way to Playa Sol. Go for a swim or relax while enjoying the white sand and turquoise waters. <i>All guests under 21 years of age must be accompanied by an adult.</i> | | 4 1/2 hrs |
| Cozumel Shore Snorkeling |  | Start your day at Dzul-Ha, part of the second largest BARRIER REEF in the world, and still have time for SHOPPING in the afternoon! Experience the pristine waters and colorful sea-life under the supervision of PADI certified Dive Masters with the largest tour operator in Cozumel, operating since 1969. Easy entry and exit from the beach makes this an adventure for all levels and experience. After your three-hour tour you can either return with the group or make yourself at home in our restaurant, fresh-water pool and lounge chairs on the beach. You are our guests. <i>Minimum age is 6 years old.</i> Highly recommended by previous guests. | | 2 3/4 hrs |
| Tropical Safari 4 x 4 Tour |  | Explore Cozumel 4x4 style! Experience a little Mayan culture and enjoy around 1 1/2 hours at Xpibalroq beach for for sunbathing, swimming and a Mexican style buffet lunch. The best tour in Cozumel!!! With plenty of safari action. A short break for shopping and use of restrooms is considered. Not recommended for guests who are pregnant or who have back problems. Guests who wish to drive must bring valid driver's license. | | 4 1/2 |
| Cozumel Island Tour |  | A scenic bus ride brings you to the archeological site of San Gervasio. Explore the ancient Mayan site before visiting Playa Sol where you can enjoy a swim. \$5.00 charge for video camera taken into Mayan ruins paid at site. <i>Approximately 1 1/2 hrs. spent at beach.</i> | | 3 hrs |
| Cozumel Semi-submersible |  | A short walk from the pier brings you to the "Mermak," a 50-foot semi-submersible craft. Enjoy a fully narrated underwater tour and get a good view of a sunken airplane and Paradise Reef. | | 1 1/2 hrs |
| Atlantis Submarine |  | Beneath the sea in the Atlantis submarine, see why Cozumel is one of the best diving destinations in the world as you explore the underwater world near the protected marine park of Chankanaab. <i>Minimum age is 4 years old and minimum height is 3 feet tall. Must be able to climb a ladder.</i> | | 1 1/2 hrs |
| Playa Sol Beach Break |  | Home of the "Mayan City under the Sea", Playasol is the ideal place for a fun filled day at the beach. Located just 15 minutes away from the cruisehip pier's, Playasol is a must visit in Cozumel. Your ticket includes: unlimited domestic open bar, sunchairs, beach umbrella and the use of kayak, pedalboats, hobbicats, water trampolines, water platforms, floating tubes, volleyball courts, ping-pong tables, hammocks and the incredible "Water Iceberg". Guided visit to the mini-Zoo and organized fun beach games for everybody to enjoy. Also available at a nominal fee: Waverunners, Parasailing, Banana boat, snorkel and diving tours and the "Skywalker" bungee trampoline. Meals and transportation are not included. | | |
| Catamaran Sail, Snorkel and Beach Party |  | Set sail aboard a luxurious, custom-built 65-foot Catamaran featuring a stairway to the sea, shaded lounge area, large sundeck, fresh water showers and spacious bathrooms. Our friendly crew provides professional instructions on the use of snorkeling equipment. Crew members also accompany you into the crystal clear waters where you can see for 100 feet. Discover stunning coral formations and a colorful array of marine life on a spectacular reef-home to exotic queen angel fish, stoplight parrot fish and blue tangs. After snorkeling, you sail to a private white sand beach, while you are relax in a hammock in the shade of a Mexican palapa and cool off with free-beers, margaritas, and sodas, play volleyball sunbathe on a beach flot and explore the coral blue waters in a kayak, all at no additional charge. | | 3 1/2 hrs |
| Horseback Riding Adventure |  | Saddle up at Buena Vista Ranch for a forest ride to local caves. Includes a short stop at a cantina for refreshments. <i>Approximately 2 to 2 1/2 hours of actual riding time. Minimum age is 10 years old. Maximum weight is 240 lbs.</i> | | 4 hrs |
| Dolphin Encounter |  | After a short taxi ride to Chankanaab National Park, you will have the opportunity to pet a dolphin and observe their amazing behaviors while standing in waist-deep water. There will also be time to independently experience the park's other activities. <i>Minimum age is 8 years old. Children 8-10 years of age must go on platform with an adult.</i> | | 3 hrs |
| Cozumel Snuba Adventure |  | "Snuba" is perfect for those who enjoy snorkeling but are not ready for SCUBA diving! After a short drive to a beach, you'll have an orientation. With your PADI certified divermaster, you will enter the water and become familiar and comfortable with the breathing equipment. You will explore Dzul-Ha Reef for approximately 30 to 40 minutes. <i>Minimum age is 8 years old. Must sign medical waiver with tour operator to participate. Not recommended if you suffer from asthma or high blood pressure.</i> | | 2 hrs |
| Cozumel "Catch the Wave" Snorkel Safari |  | Your adventure begins as soon as you step aboard the 100' luxury vessel "Princesa Maya." Your snorkel equipment and instruction for beginners is provided by the friendly crew. An air-conditioned open bar serving unlimited ice-cold beer, tropical and frozen cocktails, sundecks, a boutique, full restrooms and complimentary towel service are found onboard. Also included is a glass bottom boat, available for tours anytime throughout the day. A delicious lunch buffet is included and after water activities are over, the vessel cruises along the scenic coastline to downtown Cozumel, where you can choose to disembark and enjoy the rest of your day shopping or exploring. | | 4 hrs |
| Cozumel "Catch the Wave" BOND Adventure |  | This excursion includes all the amenities of the "Catch the Wave" Snorkel Safari with one amazing addition. Choose the BOND Adventure and discover the unique way to explore the rich coral reefs and fascinating fish life below the crystal clear Caribbean waters. BOND's (Breathing Observation Nautical Device) are simple and safe for all to use, a BOND enables you to explore the underwater like never before. After your BOND tour feel free to visit the snorkel and water activity deck where you can pick up snorkel equipment or head out for a tour on the glass bottom boat. Lunch buffet and open bar included. <i>Minimum age 12 years old.</i> | | 4 hrs |
| Golf Aho! Cozumel Country Club |  | This exotic course is located in the heart of Cozumel Island. Carved through dense Mayan jungle, this par 72 course is beautiful and exciting to play. Ticket includes transportation green fees and shared golf cart rental. <i>A collared shirt must be worn on course. Club rental not included.</i> | | 5 hrs |
| Sea Trek Scuba Dive |  | Experience some of Cozumel's best diving. Your first dive will take you to the Palancar reef known for its coral formation the second will be the Captain's choice. Guests taking this tour must be certified by PADI or another recognized scuba diving association and also must have been scuba diving within the last two years. Guests must produce their certification and a medical waiver will be completed on site. | | 4 hrs |
| Sea Trek Discover Scuba Diving |  | If you ever wanted to try scuba diving, here's your chance! This tour has been designed for the non-certified diver. After receiving 45 minutes of instruction and orientation from a PADI instructor, you'll don full scuba gear and enter the water directly from the beach. A few minutes are spent in waist-deep water for you to get used to breathing underwater. You'll then head out with the instructor, who will guide you in the exploration of this new and amazing world of fish and coral. | | 3 hrs |
| Cozumel Bike Adventure |  | Transport (ten minutes van ride) will take you to your bike pick up point where you will begin a 30 minute cycle ride to Chankanaab National Park for snorkeling. This is a fully escorted tour including a back up Jeep, safety helmets and | | 4 hrs |

MOORE EXCURSIONS

| Belize City, Belize | | Wednesday's Tours | Arrive 7:30 am | Depart 5:30 pm | |
|--|--|--|----------------|----------------|--------------------------|
| Xunantunich & Marimba Lunch | | Depart the mainland dock in your air-conditioned motor coach, (about 1 hour 45 minutes drive) up the scenic Western Highway enroute to the Cayo District and the impressive Maya site of Xunantunich. Before reaching the entrance of this ancient city, you are hand-cranked across the Motan River by a nineteenth century ferry. "El Castillo" (the castle) is the largest temple at Xunantunich and from the top of "El Castillo" view the panoramic vistas of the surrounding rain forests in the Cayo District as well as the bordering towns between Belize and Guatemala. Then head on to the San Ignacio Hotel for a typical local Guatemalan lunch while enjoying relaxing melodies of the marimba. Note: Walk on uneven or unpaved terrain. | 7 1/2 hrs | 7:45 am | \$88 adult \$70 child |
| Scuba Diving at Turneffe Atoll (without equipment) | | The largest of Belize's three coral atolls, dives will take place either on the west side of this atoll at Rendezvous Point or at the southern Cape Look. Pristine waters allow you to marvel at the colors and contours of this tropical reef and its inhabitants. Lunch will be taken picnic style on one of the near unpopulated sandy beaches. Bring your underwater camera! Minimum age is 12 years. Note: Gear rental complete or partial set will cost an additional fee of \$30 (paid in cash once on tour). Guests taking this tour must be certified by PADI or another recognized scuba diving association and also must have been scuba diving within the last two years. Guests must produce their certification and a medical waiver will be completed on site. | 7 hrs | 7:45 am | \$135 adult |
| Tale of Two Cities | | This fascinating half-day tour will focus on the contrast between the ancient Maya city of Altun Ha and modern day Belize City. The site was made world-famous by Dr. David Pendergast of the Royal Ontario Museum on his finding the largest carved jade head depicting the Sun God (K'inich Ahau). Your tour will include historical sites such as the Archbishop's Cathedral, the Kings from the Mosquito Coast were crowned and the colonial mission once occupied by British Governors. The tour concludes at the Belize Tourism Village for complimentary refreshments, entertainment and shopping before returning to the dock for transfer to the ship. Note: Walk on uneven or unpaved terrain. | 5 hrs | 9:15 am | \$45 adult \$35 child |
| Wildlife Adventure | | After a brief tender ride you will board a motor launch for a guided tour of the nearby Old Belize River. On this scenic waterway you will see crocodiles, howler monkeys and lots of colorful birds. Friendly reef fish including tolerance flies this waterway. You will disembark at the Old Belize River Tavern for a tasty Belizean lunch and refreshments. You will then travel by road to Belize's famous wildlife habitat known as the Belize Zoo. | 6 hrs | 8:15 am | \$81 adult \$75 child |
| Shark Ray Alley & Beach Lunch | | You will be picked up for a one-hour journey northeast to Hol Chan Marine Reserve and the famous Shark Ray Alley. Snorkel and enjoy the crystal clear waters and spectacular colors of Belize's barrier reef. Friendly reef fish including snappers and groupers dart in and about graceful thynnid and the inquisitive brown nurse sharks an experience not to be missed. After your personal encounter with the friendly critters, you will be transferred to the beach of nearby Ambergris Caye for refreshments and a beachside BBQ lunch. Time provided for a little sunbathing or strolling the sand streets of Belize's most famous tourist mecca. Minimum age is 12 years old. | 7 1/2 hrs | 8:30 am | \$92 adult \$72 child |
| River Kayaking Safari | | After a short drive to the village of Grace Bank on the Belize River, your tour guide will brief you on kayak handling, safety procedures and the expectations of the river. Guide currents assist you and allow opportunities to rest and observe the wildlife and surroundings. The kayak allows you to sneak up on basking crocodiles, iguanas and sunbathing turtles. Overhead, troops of Howler monkeys may be spotted. The river foliage of Bamboo forests, Colone and Royal Palm trees is home to many species of birds. At the recovery site, at the village of Burrel Boom, refreshments and a locally prepared lunch is served. Minimum age is 12 years old. | 7 hrs | 8:00 am | \$88 adult |
| The City & The Sanctuary | | A tender transfer into Belize City will be the start of your tour of the Wonderful Wildlife Habitat (the Belize Zoo) (created as a sanctuary for the country's indigenous species. This is home for an impressive array of large cats, primates, reptiles and birds, which gives you the opportunity of viewing Belize's prolific wildlife in one location. Then it's on to see the city sights. Belize City today remains the commercial capital of the country and you will view sites such as the Judicial Governor's Mansion, the Belize City Court, St. John's Cathedral and the Supreme Court buildings, flanked by cannons used in the "Battle of St. George's Caye". The tour concludes at the Belize Tourism Village for complimentary refreshments, entertainment and shopping before returning to the dock for transfer to the ship. Note: Walk on uneven or unpaved terrain. | 4 hrs | 8:15 am | \$49 adult \$39 child |
| Lamanai and The New River Safari | | A 45-minute drive brings you to Tower Hill, where you board a trolly and head up the New River. While traversing the many little creeks and lagoons, it is easy to encounter hawks, lites and falcons. Dainty iguanas (lightly walk on the lily pads while the crocodiles bask in the morning sunlight. At the entrance to the New River Lagoon, the ruins of Lamanai (Maya for submerged crocodile) rise into view. While touring this site, huge masks depicting dead rulers and gods seem to materialize out of the dimforest, amid the chatter of birdlife and the haunting call of the howler monkeys. You are returned to the local dock in time to board your tender back to the ship. Note: Walk on uneven or unpaved terrain. | 7 1/2 hrs | 7:45 am | \$87 adult \$77 child |
| Jungle Bike and Cave Expedition | | After a 30-minute drive from Belize City you will be placed at the foothills of the Maya Mountains. The surrounding hills provide many miles of varying slopes, which are combined with sections of unpaved narrow roads, to offer a variety of challenges. Several of the trails provide access to cave systems, where large Maya pots and vessels are located. The driest through which the trails meander will supply a variety of flora and fauna, and add to your experience. Lunch and refreshments are provided. Minimum age is 12 years old. | 6 hrs | 8:30 am | \$88 adult |
| The Mayan Ruins of Altun-Ha | | Altun Ha (Maya for Rock Stone Water) thrived as a trading post to the Maya World during the Post Classic and Classic periods. This was home to largest carved jade head depicting the Sun God (K'inich Ahau). Weighing in at almost nine pounds, this has been by far the most valuable find. Lunch is not provided on this tour. Note: Walk on uneven or unpaved terrain. | 4 1/2 hrs | 9:15 am | \$45 adult \$35 child |
| Cave Tubing and Jungle Walk | | Board a coach for a one hour drive out to the Caves Branch River and its winding path through the Maya Mountains and numerous ancient caves. Be prepared for a 45 minute hike down a jungle trail where your guide will point out various plants, roots and herbs once used by the ancient Maya for medicinal purposes. The entrance hole of the cave is in the underground cave system is the start of an eye-opening adventure. Your guide hands out flashlights and you are ready to float in inflated inner tubes with picnic supplies along you through the cave system. Intricate crystalline formations line the cave and the majestic rise and fall of stalagmites and stalactites add to the serene splendour of nature. This part of the adventure lasts about two hours. Lunch included. Come dressed in bathing suits, t-shirts, shorts, tennis shoes (which will get wet) or water shoes and a towel. A change of clothes and shoes is recommended and will be welcomed after your tour. Minimum age is 12 years old. | 7 hrs | 8:00 am | \$96 adult |
| Shark Ray Alley and Sights being Toler | | Board a speedboat for an one hour trip along the barrier reef to a popular marine reserve and the famous Shark Ray Alley. After you've snorkeled in the clear waters, and had a personal encounter with nurse sharks and graceful stingrays, you will cruise to a nearby cove for a barbecue lunch at a beachside cafe. There will be time to enjoy the local fish and seafood. Due to the sun's strong rays, it is strongly recommended that guests apply sun block and wear a shirt while snorkeling to avoid sun burn. This tour is not recommended for non-swimmers. Minimum age 12 years old. | 7 1/2 hrs | 8:20 am | \$82 adult \$72 child |
| Golf's Caye Island Getaway | | Directly from the ship, board a boat for a 30 minutes ride to Golf's Caye located on Belize's Great Barrier Reef. No more than 1 acre in size, Golf's Caye boasts crystal clear waters, a limited number of coconut palms and one of the best beaches in the area. A barbecue lunch will be served on the beach with a bottle of beer. The return punch all complimentary, if so desired, beer may be purchased. At the conclusion of your tour, board a boat for the return ride direct to the ship. Note: Weather permitting, snorkeling equipment will be available at no charge. This is not a private beach and transportation back to the ship will be on an hourly basis. Note: There is no age limit to participate in the tour, however there is a minimum age requirement of 12 years to participate in the snorkeling portion of the tour. | 4 1/2 hrs | 9:30 pm | \$72 adult \$54 child |

Cozumel, Mexico Thursday's Tours Arrive 8:00 am Depart 5:00 pm

| MOORE EXCURSIONS | | MOORE EXCURSIONS | MOORE EXCURSIONS | MOORE EXCURSIONS | MOORE EXCURSIONS |
|--|--|---|-------------------------|------------------|--------------------------|
| Tulum Mayan Ruins and Shopping Tour (includes Tulum Mayan Ruins and Beaches) | | Majestically perched above the turquoise Caribbean, lie the ruins of the ancient Mayan City of Tulum. You'll explore these ruins, considered to be the most important on the Yucatan Peninsula, after your ferry ride from the ship. You'll swim at the pyramid El Castillo, dating back to 600 A.D. dominating the city as it rests on a 40 foot cliff. Time for shopping available at the Laps Showroom and at Playa del Carmen. Includes a limited box lunch from the ship. There is a \$5 charge for video cameras payable at ruins. The walk to the entrance of the ruins is approximately ten minutes or you may choose to ride a trolley for an additional fee payable at the site. Ferry crossing to Playa Del Carmen may be rough. | 8 hrs | 8:00 am | \$86 adult \$65 child |
| Tulum / Xel-Ha Combination | | After spending approximately 1 1/2 hours at Tulum (described above), you will then get the opportunity to visit Xel-Ha, a collection of caves, coves, inlets and lagoons filled with both saltwater and fresh water. Once there, you will have approximately 2 hours of independent time to swim or snorkel in the cove, hike the Avea, sunbathe, stroll along the beach or walk through the jungle paths. At the end of your stay, it is a 45-minute drive to Playa del Carmen where you will board the ferry for the forty-five minute return trip to Cozumel. Eat a hearty breakfast before your tour - limited hot lunch served after Tulum stop. There is a \$5 charge for video cameras payable at ruins. The walk to the entrance of the ruins is approximately ten minutes or you may choose to ride a trolley for an additional fee payable at the site. Snorkel gear not included in ticket price. Ferry crossing to Playa Del Carmen may be rough. | 8 hrs | 8:00 am | \$99 adult \$75 child |
| Cancun Transfer | | After a 45-minute ferry ride, enjoy a relaxing drive to Cancun. You'll have 3 hours of independent time for Cancun's beaches, dining and shopping. The return ferry ride to Cozumel is 45 minutes long. Lunch is not provided. Ferry crossing to Playa Del Carmen may be rough. This is not a guided tour. | 8 hrs (3 hrs in Cancun) | 8:00 am | \$44 adult \$34 child |
| Xcaret - Eco-Archeological Park | | Take a Mayan swim on the surface of an underground river. Browse through a botanical garden and nursery, visit the wild bird aviary or wander at exhibits in the Museum of Mayan Archeological Signs. The ferry ride to the Mexican mainland is 45 minutes each way. Lunch is not provided. Ferry crossing to Playa Del Carmen may be rough. | 8 hrs | 8:00 am | \$88 adult \$66 child |
| Passion Island Escape | | Enjoy a slice of island paradise! After a short drive, you will choose your mode of transportation (a canoe or motorized catamaran), you'll arrive at Passion Island. You'll have approximately three hours to enjoy all the island has to offer: an open bar, buffet lunch, beach volleyball, floating mat and the shade of palapas. | 5 hrs | 8:00 am | \$69 adult \$35 child |

| SPONSOR EXCLUSIVE | DESCRIPTION | DURATION (Approx) | DEPARTS | ADULTS | CHILDREN |
|--|---|------------------------|-----------------------|---|----------|
| Grand Cayman | Monday's Tours | Arrive 9:30 am. | Depart 5:30 pm | | |
| Grand Cayman Highlights and Turtle Farm |  A 10-min photo stop will be made at Seven Mile Beach along the way to the Turtle Farm, with another stop to see Hell's unusual rock formations. Your final stop will be at the Cayman Island Rum Cakes Visitors Center for a fruit punch and rum cake samples. | 2 hrs | 9:15 am 1:00 pm | \$30 adult \$22 child | |
| Seven Mile Beach Break |  It's a relaxing break on Seven Mile Beach. The price includes admission to the Beach Club Colony Hotel, a drink at the bar and a reserved lounge chair at the beach. (Transportation and umbrella rentals are not included. US \$3.00 per person by taxi one way). <i>Please note: There is no pool at hotel.</i> | | At your leisure | \$18 adult \$10 child | |
| Golf Ahoy! The Links at Safehaven |  Step onto manicured greens dramatically sculpted against the tropical foliage of Grand Cayman. Designed by Hoyt Case, this 9-hole course is a test of stamina for any golfer. A caddie shirt must be worn. Club rental not included. | 5 hrs | 9:15 am | \$130 adult | |
| Land and Sea |  First, you will board your semi-submersible where you will have 30 minutes to view the wreck of the called the wreck of the Balboa, and the underwater beauty of Cheeseburger Reef. Then on to the Rum Cakes Visitors Center where you will see you enjoy the rum cake and rum cake samples. Next stop will be at the estate of Pedro St. James, where you will view a multi-media presentation and then have independent time to explore the house and grounds. Your tour concludes in town. | 3 1/2 hrs | 11:00 am | \$58 adult | |
| Kayak Adventure |  After a short transfer, you will be fitted with snorkel gear and two-person kayaks. Enjoy snorkeling near the watersports complex before you set off on your kayak trip along Seven Mile Beach. Once you arrive at Beach Club Colony you can return to the downtown area of stay and enjoy the beach facilities at the resort (for those that stay return transport is not included). | 3 hrs | 11:15 am | \$62 adult <i>Min Age 10yrs Old</i> | |
| SeaWorld Explorer (Semi-submarine) |  The SeaWorld Explorer is a boat that allows you to descend 6ft under the surface of the water into an air-conditioned glass observatory. Once onboard, you will receive a fully narrated tour over 2 of the best shipwrecks in the Caribbean, and over one of Grand Cayman's exciting reefs. It's like snorkeling but without getting wet! | 1 hrs | 1:00 pm 3:00 pm | \$41 adult \$26 child | |
| Nautilus Undersea Tour & Reef Snorkel |  This gives you the opportunity to view the undersea world in 2 ways. After boarding the Nautilus, the most luxurious semi-submersible afloat, you will see 2 ghostly shipwrecks and the famous Cheeseburger Reef. Then you will be able to go snorkeling to see the many colorful fish and corals! Snorkel equipment and instruction are included. GREAT FOR ALL AGES. | 1 3/4 hrs | 12:45 pm | \$45 adult \$34 Child | |
| Island Tour and Turtle Farm |  Visit the famous "Seven Mile Beach" and view the entire stretch of white sand beach. Continue on to see a Turtle Farm with a nursery where the Green Hawkebill turtles are bred and raised. The last stop on your excursion will be the town of Hell where you can mail a postcard home from "Hell". | 2 hrs | 10:15 am | \$30 adult | |
| Personalized Stingray City Snorkeling Tour |  Enjoy a swim and a snorkel with the graceful stingrays (all equipment will be provided). This is a more personalized tour and you will be given the opportunity to feed the stingrays as well. This is a truly unforgettable experience. Children must be accompanied by a parent or a legal guardian. | 2 1/2 hrs | 12:30 pm | \$48 adult | |
| Sea Mobile Submarine Tour |  Enjoy the marine life of the Caribbean under waterworld in a manner you never thought possible. You will be visiting reefs at a depth around 40 feet in a Sea Mobile with a fully transparent cabin and stay dry and comfortable. A truly unique experience. Spaces are limited. Not recommended for pregnant women and guests with heart condition. Weight restrictions apply. | 1 1/2 hrs | 1:00 pm 3:00 pm | \$139 adult | |
| Cayman Bicycle Adventure |  Departing from the dock, guests are transported to the Spanish Bay Reef Resort. On arrival, participants are issued "Gary Fisher" mountain bikes and safety gear. Departing the resort through the district of Grand Cayman, explore rugged coastline of Spanish Bay and the palm fringed country lanes of Cobalt Coast. On the final leg, participants will have the opportunity to visit the Turtle Farm, the Hell's Post Office and Cayman's Millionaire Row before returning to the Spanish Bay Reef Resort where refreshments will be waiting. There will be time to relax before returning to the ship via motor coach. Minimum age 12 years old. | 3 hrs | 11:15 am | \$69 adult | |
| Cheeseburger Reef Snorkeling |  Join us on this trip to some of the best snorkeling in the Caribbean. Grand Cayman is renowned for its abundant underwater life and snorkeling opportunities. Good choice for novice or professional. | 2 1/2 hrs | 2:15 pm | \$34 adult | |
| Atlantis Submarine |  Experience the amazing underwater wonders that have made Cayman famous onboard the ultra modern 40-passenger Atlantis XI Submarine. You will cruise in air-conditioned comfort to a depth of 100 feet through colorful coral canyons with amazing sponge formations and a rich diversity of marine life. <i>Minimum age: 4 years old</i> | 1 1/2 hrs | 1:30 pm 3:10 pm | \$86 Adult \$44 Child | |
| Snorkeling and Stingray City Combo and Beach Experience |  This tour combines two of Grand Cayman's most popular excursions along with a beach experience at one of the world's top 10 beaches. Seven Mile Beach. Stop at the Coral Gardens to go snorkeling at one of the most beautiful sites in Hog Sound, and at the Stingray City sandbar to swim with the stingrays. Mask, fins, snorkel and flotation devices are provided. Enjoy a sumptuous lunch served beneath the palms. After lunch, there will be time to swim and relax before returning to the ship. | 5 hrs | 9:45 am | \$89 adult | |
| Grand Cayman Scuba Diving |  This tour is offered with a complete set of scuba diving equipment or guests are welcome to use their own. Your professional instructor will guide you to the best diving locations in the world. Guests taking this tour must be certified by PADI or another recognized scuba diving association and also must have been scuba diving within the last two years. Guests must produce their certification and a medical waiver will be completed on site. For more information about this fabulous scuba diving experience please consult the Explorations Desk! | 4 1/2 hrs | 9:15 am | \$110 adult \$85 adult with own equipment | |
| Luxury Sailing Yacht Saffir |  Imagine boarding this famous around-the-world sailing yacht. When built, it was the largest and most innovative around-the-world racer ever. Set sail and enjoy the thrill of her impressive sails catching the wind. Experience the magic of combining nature's elements of wind and sea that have lured man for hundreds of years. Once anchored you will enjoy another thrill of nature's beauty: snorkeling the underwater world filled with spectacular reefs and marine life. This is an experience you will never forget. Enjoy a swim in the pristine white sand beach, relaxation and a swim in the warm Caribbean waters including treating your palate to fresh fruits, tropical blended fruit drinks, cheeses and imported crackers accompanied by smoked salmon and an assortment of cold cuts. | 3 1/2 hrs | 11:15 am | \$98 adult | |
| The Cayman Walking Trek |  Developed with walking enthusiasts in mind, this guided tour departs directly from the cruise ship pier in Grand Cayman. Your professional guide will board a motor coach for the comfort and convenience of you. You will see one of the best examples of Cayman architecture as you pass the National Museum. You will see the national assembly building where the Caymans are governed, international boutiques and shops and many of the banks that make the Cayman Islands one of the top three-shore banking facilities in the world! The walk continues along the shore until we meet up with sands of Seven Mile Beach, at which point you will walk along the powdery white sands of what is generally considered to be one of the top ten beaches in the world. After approximately two miles, the walk takes to the Beach Club Colony Resort located in the heart of Seven Mile Beach and where you may enjoy a swim before lunch, served directly on the beach! After approximately an hour a half, transportation will be provided back to the cruise ship pier. Please note the minimum age to participate is 12 years. Guests 16 years of age and younger must be accompanied by an adult. | 4 hrs | 10:45 am | \$59 adult | |
| Spanish Bay Reef Resort |  For those guests wishing to escape the crowds, a day at the Spanish Bay Reef resorts is just for you. You will be greeted at the pier and board an air conditioned motor coach for a leisurely 20-minute ride through historic George Town and beyond Seven Mile Beach to the pristine marine park at Spanish Bay Reef Resort. On arrival, you will be welcomed with a refreshing frozen drink. Enjoy this secluded ocean front resort facing the undersea world renowned world class snorkeling paradise. Relax in the pool, relax in the hammock, swim in the hammock under the gines and soak up the sun. Your tour includes transportation, open bar buffet lunch and use of hotel facilities including snorkeling gear. Please note that it is strongly recommended that guest wishing to snorkel refrain from consuming alcoholic beverages until they have completed the snorkeling portion of the tour. | 5 hrs | 10:00 am | \$84 adult | |
| Aquabats & Snorkeling Adventure |  Experience on-the-water excitement with these two-person Aquabats-12' inflatable motorboats that are yours to command on this fun, safe and exhilarating snorkel adventure. After a short walk from the cruise terminal, your guide will give you basic instruction in the operation of these incredible stable craft. Skippering your own boat, your guide will take you along the picturesque south coast of the island to a sandy, calm, unspoiled desert island just off the Cayman coast where you can walk on the island like a modern-day Robinson Crusoe. Then it's on to Smith's Cove, a delightful little bay with an almost secret beach. Swim and snorkel in the calm waters teeming with fish life or just relax on the beach. Following the coastline north again, you'll stop at the Cali for a chance to see this ancient shipwreck before returning to the dock, and heading to Kakkams Bar for complimentary fruit or rum punch. Life vests, snorkeling equipment, iced water included. Participants should be in good physical condition. Note: Recommended for individuals with bad backs and for those who cannot swim. Pregnant women and children under 12 may not participate in this tour. Guests under the age of 18 must be accompanied by an adult, and guest must be 18 and over to drive the boats. | 3 hrs | 12:45 pm | \$79 adult | |
| Second Choice | Talk Name | Time | | | |

Law Offices of
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James M. Walker
Lisa O. O'Neill

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Telephone (305) 995-5300
Facsimile (305) 995-5310

February 22, 2006

Via Facsimile no. 305 982-2712 and Regular Mail

Adam M. Goldstein
President
Royal Caribbean International
1050 Caribbean Way
Miami, FL 33132-2096

**Re: Sexual Assault and Battery of Passenger Ms. Angela Orlich
Nordic Empress - January 2003**

Dear Mr. Goldstein:

This firm represents Ms. Angela Orlich who was a passenger on the Royal Caribbean Nordic Empress in January 2003.

Ms. Orlich purchased a shore excursion recommended by the cruise ship which included scuba diving in Cozumel, Mexico. The dive instructor, Alfonso Aranda Gomez, took her to the depth of approximately 30 feet and sexually assaulted and battered her. She reported the incident to the Royal Caribbean ship personnel, including the ship doctor, security officer and others on the cruise ship. She has been greatly traumatized by the incident. Ms. Orlich took steps by herself to report the incident to the U.S. Consulate's office in Mexico, which have not resulted in her assailant being brought to justice. Ms. Orlich remains very concerned that Mr. Gomez will victimize other women.

Please provide us with copies of the following documents:

1. Statement of incident by Ms. Orlich;
2. Medical records/reports of Ms. Orlich;
3. Security report regarding the incident;
4. Letters/e-mails to and from the shore excursion company; and
5. Notification to the FBI.

Please inform us whether Royal Caribbean reported this incident to the FBI. If so, please provide us with a copy of the notification of the crime to the FBI.

Exhibit "C"

Letter to Adam M. Goldstein
Royal Caribbean International
February 22, 2006
Page 2

Please give these requests your close and prompt attention. Thank you for your anticipated cooperation.

Should you have any questions, please do not hesitate to contact the undersigned at your convenience.

Very truly yours,

A handwritten signature in black ink, appearing to read "J. M. Walker", with a stylized flourish at the end.

JAMES M. WALKER

cc: Risk Management Department
Royal Caribbean Cruises, Ltd.
(via facsimile 305 539-6561)



Royal Caribbean International
1050 Caribbean Way
Miami, FL 33132

tel: 305.539.6000
www.royalcaribbean.com

March 23, 2007

Via Mail & Fax #305-995-5310

James M. Walker
Walker & O'Neill, P.A.
Plaza 57
7301 SW 57th Court, Suite 430
South Miami, FL 33143

Re: Angela Orlich
M/V "Nordic Empress"
DOI: January 2003

Dear Mr. Walker:

Your letter addressed to Adam Goldstein was referred to my attention. We apologize that your prior correspondence did not receive a reply. We thought that our former Manager of Guest Claims, Katy Yaziciyan, had responded to you and, unfortunately, she was ill and passed away before doing so.

With respect to the items you requested in your letter, Ms. Orlich did not provide a written statement nor did she seek any medical care. We must, respectfully, decline your request for our internal security reports and communications with any shore excursion company. Although late, the allegation was reported to the FBI. They advised they have no jurisdiction over the matter and deferred further action to the local police in Cozumel, Mexico where the alleged event occurred.

As you are aware, Ms. Orlich went ashore on her own in Cozumel, Mexico to tour. Ms. Orlich returned to the ship in the late afternoon and verbally reported to our ship personnel that while ashore she purchased a private tour to go scuba diving. During the tour, she claims that the tour guide started touching her while she was in the water. She got out of the water and sought help from her friends who were touring with her and they brought her back to the ship. It was recommended to Ms. Orlich that she report the matter to the Cozumel Police Department.

All contact information for the tour company was provided to Ms. Orlich. In the event she has not provided it to you, she purchased the tour through Playa Sol Resort. We understand they have recently changed their name to Playa Mia. The manager of the

Exhibit "D"

James M. Walker
March 23, 2007
Page 2

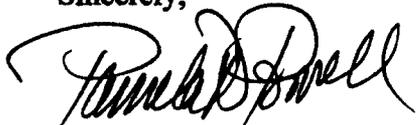
resort is Mr. Enrique Uribe and his telephone contact is +52-987-8729030. The business address is:

Playa Mia Grand Beach Park
Carretera Costera Sur Kilometro 15.0
Zona Hotelera Sur
Cozumel, Quintana Roo.
Mexico 77600

Ms. Orlich identified the tour guide as Alfonso Aranda Gomez.

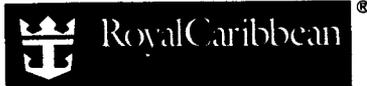
The ship did communicate Ms. Orlich's report to the tour operator; therefore, they should have information on file regarding the allegation.

Sincerely,



Pamela D. Powell
Manager, Guest Claims
Risk Management Department

PDP/



Royal Caribbean International
1050 Caribbean Way
Miami, FL 33132

tel: 305.539.6000
www.royalcaribbean.com

August 3, 2007

James M. Walker, Esq.
Walker & O'Neill, P.A.
Plaza 57
7301 S.W. 57th Court, Suite
South Miami, Florida 33143

Re: ██████████
Grandeur of the Seas
DOI: March 8, 2007

Dear Mr. Walker:

We are in receipt of your correspondence dated July 6, 2007, and below hope to provide answers to all of your questions.

Although late and although we have no obligation to do so, we did report this matter to the FBI. We remain ready and available to assist any law enforcement authority with their investigation should it be pursued.

With regards to the other passengers on the excursion, we cannot provide you with the addresses and telephone numbers of our guests, as that is their confidential information. Additionally, we are not aware of any other passengers making complaints that the tour guide sexually harassed them.

We are also unable to provide you with a contract between ourselves and the tour operator as there is a confidentiality clause within same. However, as we previously informed you, all complaints and or future suits should be directed to them as there is an indemnification clause contained within the contract.

We previously provided you the tour operator's contact information. They have opened a claim with their insurer and suggest you direct any questions concerning the report and it's author to them. Their insurance company is Royal Marine Insurance Group, 8300 NW 53rd Street, Suite 102, Miami, FL 33166, tel.: 305-477-3755, fax: 305-477-3858. The contact for this claim is Joe McPherson and the claim number is JY07J013410.1.

Royal Caribbean has not communicated any "warnings" about the tour guide as you suggest. We have no evidence to incriminate him in such a way. That would be a slanderous act and we are seriously concerned that you would suggest we commit such a transgression. Furthermore, Royal Caribbean's Zero Tolerance Policy establishes guidelines for reporting allegations of serious crime committed onboard our ships to appropriate law enforcement authorities. Ms. ████████'s alleged assault did not happen on our ship.

Sincerely,

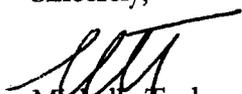

Michelle Taylor
Adjuster, Guest Claims

Exhibit "E"